



# Operating Manual

English

Model Name : Sweepovac StickVac 18K

Model Range : SV 18K

Vacuum Type - Cordless battery operated stick vacuum.



SAVE THESE INSTRUCTIONS

[www.sweepovac.com](http://www.sweepovac.com)

# IMPORTANT SAFETY INSTRUCTIONS

Dear Customer

Hi.

I'm Henry, the founder of Sweepovac. I want to sincerely thank you for choosing the Sweepovac StickVac 18K vacuum. We work hard to produce quality vacuums. Our key focus is to manufacture vacuums that are very powerful and very easy to use. We hope this will make cleaning easier, more thorough and less time consuming. We would love your feedback and opinions, so please email us or post a review to let us know what you think. This helps us to continually improve our products and serve you, our customers better.

From all at the Sweepovac team

Henry (Founder and CEO of Sweepovac)

**IMPORTANT:** PLEASE READ ALL INSTRUCTIONS BEFORE USE.  
PLEASE RETAIN THIS INSTRUCTION MANUAL FOR FUTURE REFERENCE.

**WARNING** - Do not use on wet surfaces, in wet environments or outdoors.

**WARNING:** Basic safety precautions should always be observed when using an electrical appliance. Please observe the safety points on the following pages to reduce the risk of fire, electrical shock, or injury.

**CAUTION:** The Sweepovac StickVac 18K vacuum does not stand upright without a support. Please lie the vacuum flat on the floor between uses. **Please ensure it does not become a trip hazard or can be stepped on.**

## **General Safety:**

- Store indoors in a dry place and out of the reach of children.
- This appliance can be used by children aged from 10 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, **providing**, they have been given instruction or are supervised using the appliance in a safe way and understand the hazards involved.
- Never permit children to play with the appliance, ensure they are supervised while using.
- Ensure that the appliance and accessories are never used near or laid down on hot surfaces.
- Ensure that the charger and cable are never used near hot surfaces.
- Ensure that the charger and cable are never used near sharp objects.
- Never block the appliances openings or hinder the air flow. Keep openings free of any objects including dust, lint, clothing, fingers (and all parts of the body).
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts in particular the spinning brush in the foot piece.

## **Electrical safety:**

- Only use batteries and chargers supplied by Sweepovac
- Never tamper with or modify the charger in any way.

- Only use the charger supplied with the product.
- Ensure that the charger is compatible with the voltage in your geographic area. Please check the rating label.
- Never use the charger supplied to charge any other battery or product other than the Sweepovac StickVac 18K
- Ensure that there is no damage to the charger or cable before recharging. A damaged cable can cause electrical shock.
- If the cable becomes damaged, discard appropriately immediately and replace with a new charger.
- Never disconnect the charger from the machine or the socket from the wall outlet by pulling the cord, always gently pull the plug.
- Do not handle the vacuum, or the cable or charger with wet or damp hands.
- Before any maintenance is carried out, ensure that the battery is removed and the charging cable is unplugged from the power outlet in the wall.
- Ensure the appliance is always stored and charged indoors and never outside or in wet or damp environments.
- Before removing or cleaning the motorized brush, ensure that the battery is removed.

### **Battery safety:**

**This appliance includes Lithium Ion (Li-Ion) battery.**

- Do not burn or incinerate the appliance. This may cause the battery to explode.
- Leaks from the battery cells can occur under extreme conditions.
- Liquid ejected from the battery may cause irritation or burns. Do not touch this liquid. If the liquid gets on the skin, wash immediately with water for 10 minutes and seek medical attention.
- If the liquid gets into the eyes, flush immediately with clean water for a minimum of 10 minutes and urgently seek medical attention.
- Wear gloves to handle the battery and dispose of immediately in accordance with local regulations.
- Shorting the battery terminals may cause burns or the battery to go on fire.
- When the battery pack is not in use, please keep it away from paper clips, coins, keys, nails, screws or other small metal objects that could make a connection from one terminal to another.
- If disposing of the appliance, please remove the battery and dispose of safely in accordance with local regulations. See direction from your local authority if necessary.

### **Precautions**

- Use only manufacturer's recommended attachments as described in this manual; misuse or use of any accessory or attachment other than those recommended may present a risk of personal injury or invalidate your warranty.
- Take extra care when cleaning stairs.
- Take care when cleaning over-head or in hard to reach places.

### **Service:**

**CAUTION :** To reduce the risk of injury from moving parts, remove the battery before servicing.

- Before using the appliance and after any impact please check for signs of wear or damage.
- Do not use the appliance if any part is damaged or defective.
- Repairs should be carried out by a service agent or a suitably qualified person in accordance with relevant safety regulations. Repairs by unqualified persons could be dangerous.
- Never modify the appliance in any way as this may increase the risk of personal injury or fire.
- Only use replacement parts or accessories provided or recommended by Sweepovac.
- Do not use water, solvents, or polishes to clean the outside of the appliance. Simply wipe clean with a dry cloth.
- Never immerse the unit or any of its parts in water.
- Never use the appliance without the filter fitted. This can damage the machine and will invalidate any remaining warranty.
- Never place any parts of the vacuum including the dust cup or filters in dishwashers or washing machines.
- For household use only.

#### **Intended use:**

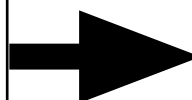
- This appliance has been designed for domestic vacuum cleaning of **dry** floors only.
- Do not pick up liquids or use on wet or damp surfaces.
- Do not pick up flammable materials such as gasoline, lighter fuel etc into the Sweepovac
- Do not pick up burning or smoking materials, fire ash or cigarette butts.
- Do not use on concrete, paving stones or other rough surfaces.
- The spinning brush bar may damage certain floor surfaces. Check the flooring manufacturer's recommended cleaning instructions before vacuuming wood flooring, rugs or carpets,
- The spinning brush bar may damage delicate fabrics or upholstery. Care should be taken on loose-weave fabrics or where there are loose threads. If in doubt please test on an inconspicuous area first
- The Sweepovac StickVac 18K has a powerful constantly rotating brush bar. Never leave the power floor head in one spot for an extended period of time as this may damage the area being cleaned.

**CAUTION :** Use only as described in this manual.

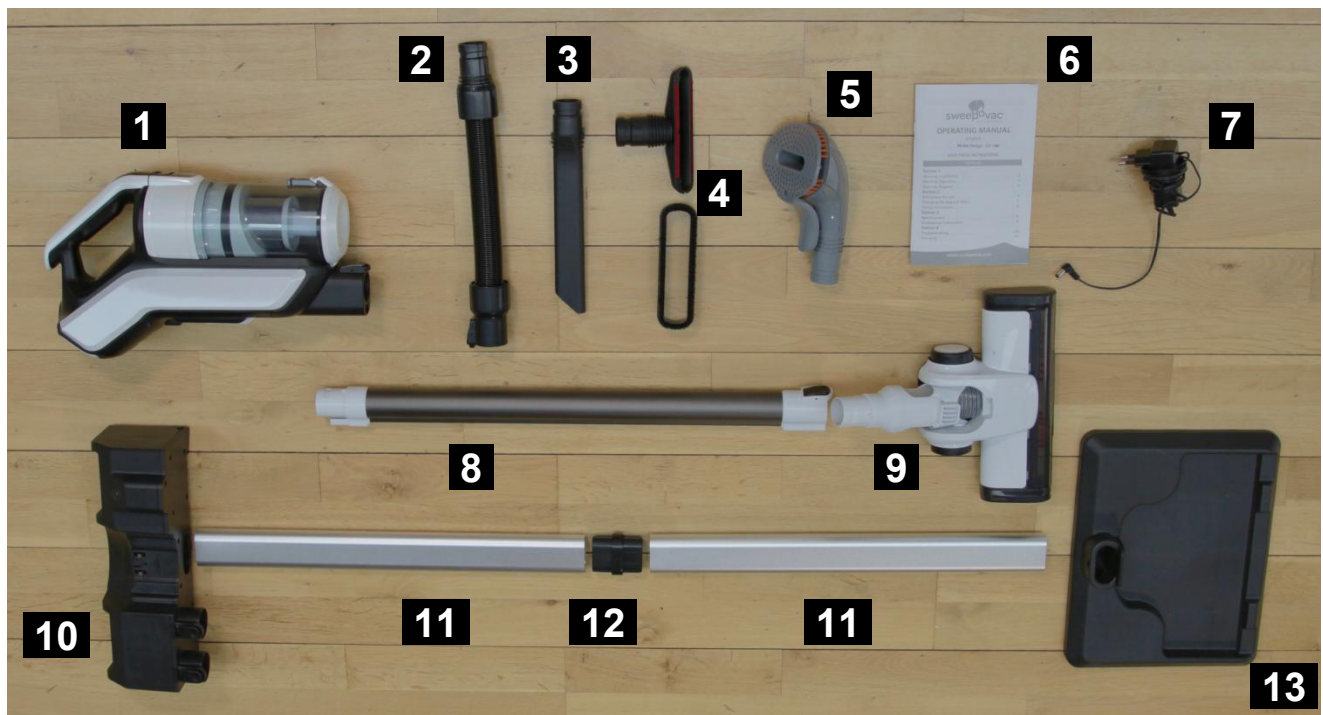
We hope you get many years of use from your product. If you have any maintenance or warranty issues please email us at [\*\*service@sweepovac.com\*\*](mailto:service@sweepovac.com)

## **Charging the vacuum**

Plug the charging cable into an electrical outlet.  
Plug the other end into the charging cradle as shown.  
**Important - The first charge should be for a full 5 hours.**  
Simply slot the vacuum into the cradle and charging automatically starts.

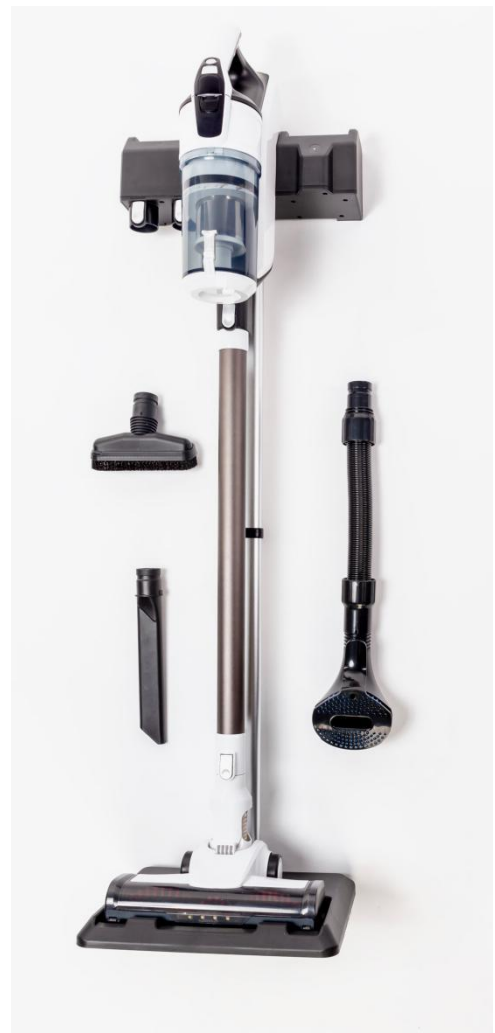


## The box contents



1. Vacuum unit
2. Flexible extension pipe
3. Probe tool
4. 2 in 1 brush and upholstery tool
5. Pet grooming tool
6. Manual
7. Power cable
8. Main vacuum tube
9. Foot piece with spinning power brush
10. Cradle for holding vacuum
11. Aluminium pipes for the stand
12. Joiner piece for aluminium pipes
13. Base for the stand

**The Sweepovac fully assembled  
and mounted in the stand**



## How to change tools

Before changing tools, please remove the battery as a safety precaution.

### Removing and replacing the battery



Slide the release catch upwards and gently pull the battery out of its slot.

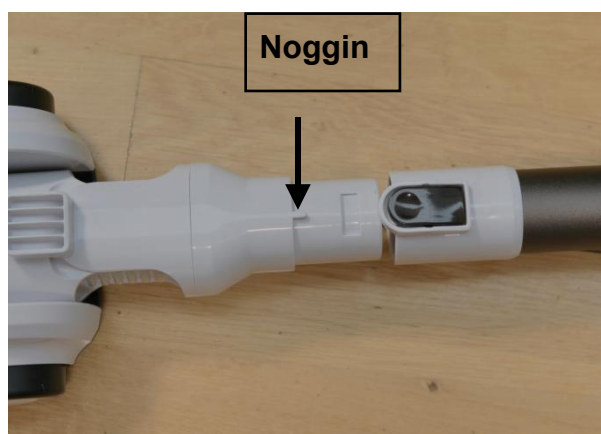


To replace the battery. Slide the battery into place with the release latch on the outside and the battery contact points facing upwards until you hear a click.

### Removing and attaching tools



Press the button and gently slide the tool away from the pipe.



When attaching a tool ensure that the **noggin** is in line with the switch. Slide together and press until the parts click together.



## Choosing from the multiple configurations

Using as a hand-held vacuum without the tube or flexible pipe.



Using the tools with the flexible pipe.



Using as full upright stick vacuum.



# How to operate

## Regular operation



Remove from the cradle.



Press the ON button.



Press the power up or down button to increase or decrease power.



The LED lights below the switch indicate the charge remaining in the battery.

4 LED lights = 100% charged

1 LED light = 25% charged

**Note : The StickVac 18K automatically boosts power when it senses more dirt or debris.**



## How to operate - continued



Hold the vacuum cleaner by the handle and manoeuvre the head over the area to be cleaned.



If the brush stops spinning, the 4 LEDs will turn off. To start the brush spinning again, switch the vacuum off and then on again.

## Emptying the dust container

**Note - For safety please remove the battery before emptying the dust container.**



Slide down the dust container release tab.



Remove the dust container from the vacuum.



Hold over the waste bin and click the release latch to remove the waste.



The entire cup can be removed by simply twisting and sliding away from the head piece.

### **Cleaning the filters**

**Note - For safety please remove the battery before cleaning the filter.**



To access the stainless steel filter within the dust container, unscrew the transparent cup from the head of the dust container.



Gently remove dirt from the stainless steel filter with a dry cloth or soft brush.





Release clip 1

Lock mark

Release clip 2



When re-assembling the dust container. Ensure that the lock mark is lined up with release clip 1 and release clip 2, as shown above. Slide the head of the container and the transparent cup together. Twist to lock.



Slide out the HEPA filter which also contains a sponge, this sponge acts as a pre-filter. Note that the sponge filter is below the HEPA filter when re-inserting.



To clean, remove the sponge and gently tap both the sponge and the frame of the filter against the edge of the waste bin to knock out loose dirt.

**Ensure the filter is re-inserted correctly with the sponge facing down.**

If the filter or sponge are very dirty, they may be washed by rinsing gently with fresh warm water. Leave to dry thoroughly before re-inserting into the vacuum.

### **Warning**

**Never reinsert filters that are still wet !**

**Never operate the vacuum without all the filters in place !**

**Ensure the sponge filter is in place and inserted facing down.**

### **Cleaning the rotating brush**

**Note - For safety please remove the battery before cleaning the rotating brush.**



Slide the brush release latch backwards.



Hinge up and remove the rotating brush.



Carefully use a scissors to cut off knotted fibres and dirt from the brush.



Re-insert the rotating brush and click the release latch to the locked position.

## Charging



Connect the charge cable from the electrical outlet to the cradle charger.



Insert the vacuum in the cradle - charging begins automatically. The lights under the switch flash from right to left while the vacuum is charging.

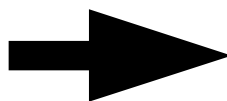


When all 4 blue lights are lit the unit is fully charged.

The LED lights below the switch indicate the charge remaining in the battery.

- 4 LED lights = 100% charged
- 3 LED lights = 75% charged
- 2 LED lights = 50% charged
- 1 LED light = 25% charged

**Note**  
A second battery (**optional extra so not included**) can be charged at the same time as the vacuum by slotting into the special charging cradle.





## Blockages



To check for blockages, dismantle the vacuum as shown and check that there is no build up of debris at any point.



Look through the tube and the foot piece to check that they are clear of debris.

## Troubleshooting

Rotating brush is not turning.	Turn off and turn on again. Remove the battery, remove the brush, clean off any hair and debris, inspect and reinsert the brush and battery.
Vacuum is not cleaning properly.	Check that the rotating brush is spinning. Check that the rotating brush is inserted properly. Check for blockages. Check the stainless steel filter in the dust container. Check the sponge filter and HEPA filter at the head of the dust container.
Vacuum won't start.	Check the the battery is charged. Check that the battery is inserted correctly.
Dust canister won't clip in.	Filter and sponge may be inserted upside down

## Technical Details

Model: SV18K	Working time at low speed: 30 - 45 mins
Battery Type: Lithium-ion battery	Vacuum pressure at low speed: approx. 9Kpa
Battery Capacity: 2000mAh	Working time at middle speed: 20- 25 mins
Voltage: 22.2 Volt	Vacuum pressure at middle speed: approx. 14Kpa
Motor Power: 250 Watt max power	Working time at high speed: 13 - 15 mins
Charger Input: 100-240 Volt. 50 Hz	Vacuum pressure at high speed: approx. 18Kpa
Charging time: 2 to 3 hours	Net weight: 2.4 Kg
Dustbin capacity: 600ml	Infrared dust sensor: Adjusts suction power automatically.

# Warranty

Dear Customer,

Thank you for purchasing the Sweepovac StickVac 18K vacuum. This Sweepovac unit and associated products are designed and manufactured to a high standard and with normal use should last many years. The warranty period on your Sweepovac StickVac 18K vacuum is 2 years from the date of purchase. The Lithium Ion battery carries a separate 2 year warranty with special limitations which are normal for lithium ion batteries. The Sweepovac warranty may be invalid in the following circumstances :

## The StickVac 18K Vacuum Warranty

- Use of the vacuum cleaner for any other purpose other than that described in this manual.
- Use of the vacuum for anything other than normal domestic use.
- Damage or burnout of the product motor resulting from failure to clear a blockage occurring during the normal course of use.
- Servicing or replacement of parts not supplied or approved by Sweepovac.
- Accidental damage caused by negligence.
- Damage caused by impacts or falls, rough handling, misuse or neglect.
- Exposure to water or other prohibited materials as described in this manual.
- Operating with any of the filters missing, inserted incorrectly or replacing filters while still wet.
- Unauthorized modification or alteration.

## The Battery Warranty

- The re-chargeable battery carries a 2 year warranty.
- The battery warranty only applies to defects arising under normal usage.
- All other damages are expressly excluded.
- Please note that over time all Lithium- Ion batteries lose their ability to hold a full charge. Please note that this is not a fault and is part of the normal functionality/wear and tear of a Lithium Ion battery.

Please ensure that any malfunction is checked against the trouble shooting section in this manual before packing and dispatching to Sweepovac. Please contact a registered electrical contractor to replace any damaged cables immediately.

To gain warranty assistance you will need to provide us with a copy of your proof of purchase (Invoice, sales receipt etc).

The Sweepovac warranty does not include normal wear and tear including parts that might wear out over time (e.g. fuse, belt, brush bar, **batteries**, filters etc.)

Warranty assistance includes: Replacement of unit if deemed faulty. **Please note that the customer is responsible for the packaging and mailing of the unit back to Sweepovac or its agents.** Sweepovac will be responsible for the return of the replacement unit back to the customer.

For service enquiries please email us at **service@sweepovac.com**



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